NATIONAL ACADEMY OF PUBLIC ADMINISTRATION®

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National Academy of Public Administration and Management Concepts Host Event Examining the Federal Workforce of the Future

WASHINGTON, D.C. – The National Academy of Public Administration, in partnership with Management Concepts, today hosted an event, "Talent Management Approaches for the Workforce of the Future," focused on how government leaders can ensure that their agencies have the public service workforce necessary to meet the challenges that lie ahead.

"Since the release of the Academy's *No Time to Wait* reports, the federal government has taken important steps to improve the hiring process," said **Terry Gerton, President and CEO of the Academy**. "Today's event highlights how federal agencies can work within the current system, however imperfect, to begin building a talent management approach for the workforce of the future."

Today's forum event focused on the human capital issues identified in the Academy's "No Time to Wait: Building a Public Service for the 21st Century" series of reports released in 2017 and 2018, and featured key government leaders outlining what their agencies have done and plan to do to modernize workforce management practices, including successful practices for recruiting and retaining talented employees.

"As American society becomes increasingly diverse, it is more important than ever that the federal workforce reflects the public it serves," said **Steve Maier, President of Management Concepts**. "Today's presenters make a compelling case that creating a workplace built on diversity and inclusion is critical to retaining the talent needed to achieve critical agency missions."

A panel on the use of diversity and inclusion to retain talented employees featured **Dr. Joyce Renee Evans**, Lead Investigations Case Analyst Trainer at the National Background Investigations Bureau of the Defense Counterintelligence and Security Agency, U.S. Department of Defense; **Harvey Johnson**, Deputy Assistant Secretary for Resolution Management and Acting Executive Director, Office of Diversity and Inclusion at the U.S. Department of Veterans Affairs; **Pamela H. Richards**, Investigative Research Analyst, Forensic Audit and Investigative Services at the U.S. Government Accountability Office and the D.C. Metro Regional Manager of Federally Employed

Women (FEW); and **Michael Rigas**, Deputy Director of the U.S. Office of Personnel Management. The panel was moderated by **Debbie Eshelman**, Managing Director of Management Concepts.

Stephanie Grosser, Bureaucracy Hacker at the U.S. Office of Management and Budget, delivered remarks during a session on the use of subject matter experts in the federal hiring process. **Michael Murray**, Director of the Employer Policy Team, Office of Disability Employment Policy at the U.S. Department of Labor, delivered closing remarks.

Archived video of the event will be posted here.

About the National Academy of Public Administration
Chartered by Congress to provide non-partisan expert advice, the Academy is an independent, non-profit, and non-partisan organization established in 1967 to assist government leaders in building more effective, efficient, accountable, and transparent organizations. Learn more at www.napawash.org

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